This guide contains screen shots, tips and detailed information to help get you to the Annual Family Update site and through the entire process!

## Who can do Annual Family Update?

The legal parent/guardian that has a parent portal account for a student who is currently in a DPS school can complete Annual Family Update. This includes new students to DPS who have completed Round 1 or Round 2 applications and are enrolled in a DPS school.

Families have the opportunity to participate in an "Early Bird" period that will begin May 1 and end May 31 at 4 p.m.

Annual Family Update will also be available over the summer, from July 20 until your student's first day of school.

**Note:** Families need an active Parent Portal account to participate in Annual Family Update; to create a Parent Portal account, visit myportal.dpsk12.org.

#### **Benefits**

## **Families:**

- More convenient
  - ✓ Submit your form when it is convenient to you
  - ✓ One application for the whole household
  - ✓ Save and return to it later
- Consistent parent registration experience
  - √ Families enter all the information
  - ✓ More or less the same questions for each student
- Quicker process time
  - ✓ Annual Family Update participants don't need to complete a paper registration at the school. Submit one form for all students even if they attend different schools

## Restrictions

This tool is available for parent(s)/guardian(s) from May 1 to May 31 at 4pm.

During regular period, this tool will be available from July 20 until your student's first day of school.

There are some things that a parent/guardian will not be able to modify. To make these changes, the parent/guardian will need to contact the school and get next steps to provide the necessary supporting documentation. Once the supporting documents have been received, the change can be entered into IC.



# FEATURES AND RESTRICTIONS

FEATURES
ADD A PARENT/GUARDIAN
ADD EMERGENCY CONTACTS
HLQ AND PPFS
UPLOAD PROOF OF ADDRESS FOR ADDRESS CHANGE
AVAILABLE IN ENGLISH, SPANISH AND VIETNAMESE
HEALTH INFO REVIEWED THROUGH HEALTH STAFF PROCESSING
GUARDIAN CAN GIVE PERMISSION FOR EDUCATIONAL TECHNOLOGY AND STUDENT DATA PRIVACY
ALL STUDENTS RECEIVED GOOGLE ACCESS AUTOMATICALLY
GUARDIAN SUBMITS ONLY ONE APPLICATION
ADD CONTINUOUS ENROLLMENT FOR NEW STUDENTS
ADD CONTACT INFORMATION
ASSIGN RELATIONSHIPS
REMOVE EMERGENCY CONTACTS
PARENT PERMISSION RELEASE
HEALTH INFORMATION
FEDERAL PROGRAMS
COMPLETED BY HOUSEHOLD
COMPLETED BY PARENT/GUARDIAN IN PRIMARY HOUSEHOLD ONLY

RESTRICTIONS
ADD OR CHANGE RACE/ETHNICITY
CHANGE NAMES
REMOVE PARENT/GUARDIAN
CHANGE ADDRESS
CHANGE DATE OF BIRTH
CHANGE GENDER
CHANGE GRADE
CHANGE SCHOOL
NEED PORTAL ACCOUNT TO ACCESS



Annual Family Update is an online tool for DPS families to update registration information online. Updating your information online will save you time during the fall registration process.

Contact the school for registration information such as dates, times, uniform purchases, etc.

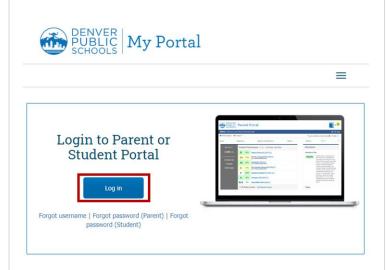
## 1. LOG IN

 In Chrome or Firefox, login to your Parent Portal Account:

https://myportal.dpsk12.org/

 Enter your *Parent Portal* username and password and click on the Sign In

<u>Click here</u> for information on retrieving your Parent Portal username/password or creating an account AND also for steps to take once logged on to Parent Portal



## **INFINITE CAMPUS (GREEN PAGE)**

If at any point you arrive at the green Infinite Campus screen, proceed as follows:

- A. Click on Single Sign-On (SSO)
- **B.** Enter your *Parent Portal* username and password





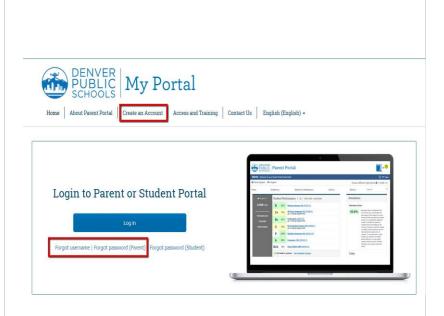
# Annual Family Update Family Navigation Guide

# FORGOT ACCOUNT LOGIN / NO PARENT PORTAL ACCOUNT

Copy and paste the following URL in Chrome or Firefox:

## https://myportal.dpsk12.org/

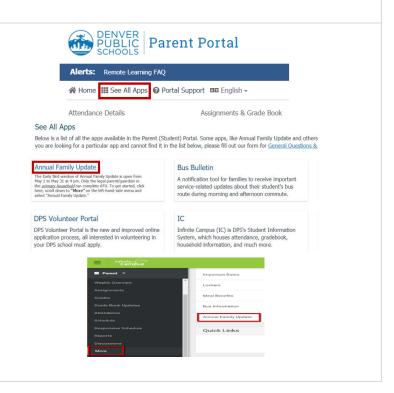
- To retrieve your username or password, click Forgot username or Forgot Password (Parent)
- To create an account, click Create an Account located below the "My Portal" title
  - You will need your student's ID number (lunch number) and your email as it is in our database



## 2. ANNUAL FAMILY UPDATE

To access Annual Family Update through Parent Portal:

- Click on See All Apps
- Click Annual Family Update
- Scroll down and click on More
- Then click on **Annual Family Update**



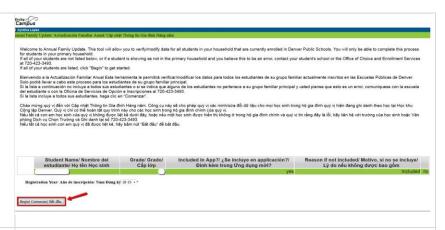
# Annual Family Update Family Navigation Guide

## 3. Lets Begin

The following page will display all students in the household.

**Note:** If there is a student missing from the household, contact the school to update your household information.

• Click Begin



## 4. Language Selection

Select your preferred language





Please select your preferred language.

Por favor, elija su idioma preferida.

Vui lòng chọn ngôn ngữ ưa thích của bạn

## 5. Electronic Signature

Type in your "formal signature" <u>required</u> by the CDE.

**Note:** Type your name as it is displayed in the welcome message.



**Note:** If at any point during Annual Family Update there are red boxes covering the questions/ selections, click on the red box to minimize them.

The following school history is what's on file for this student. Please complete any blank fields. If any of the existing information is incorrect, please contact the school to have it corrected.

What is the first date and grade that the student was enrolled in any school in the US (NOT including preschool)? 88/10/2009

Grade (N-22) | Sinder \*\*.

What is the most recent date and grade that the student was enrolled in any school in the US (Not including preschool and kindergarten)? 87/82/2010

Grade (N-12) | Sinder \*\*.

What is the most recent date and grade that the student was enrolled in any school in the US (Not including preschool and kindergarten)? 87/82/2010

Grade (N-12) | Sinder \*\*.

Circle (Not including preschool and kindergarten)? 87/82/2010

Grade (N-12) | Sinder \*\*.

Circle (Not including preschool and kindergarten)? 87/82/2010

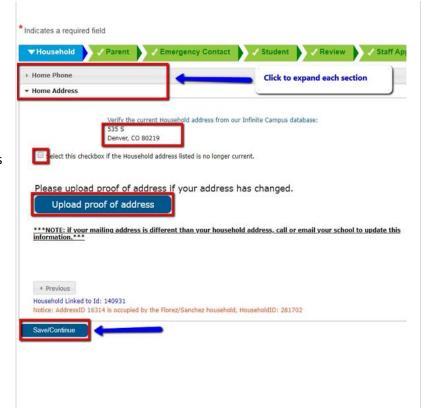
Grade (Not including preschool and kindergarten)? 87/82/2010

# Annual Family Update Family Navigation Guide

## 6. Household Tab

- Verify the information in each of the sections
- Your address is displayed under the "Home Address" section; if your address is not correct, click the box to indicate the address is no longer current then click "Upload proof of address" to submit your proof of address.
- Move onto the next section by clicking "Next"
- When you are finished with each section, click "Save/Continue" to move onto the next tab.

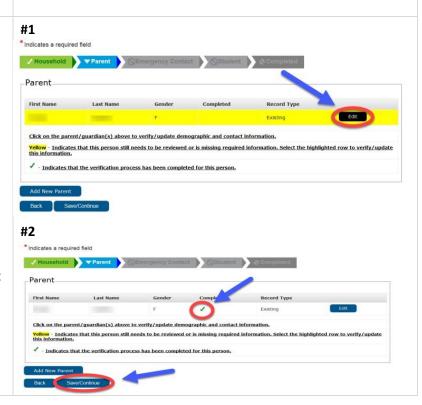
When the "Household" tab is complete, it will change colors from Blue to Green.



## 7. Parent Tab

- The parent(s) highlighted in yellow have incomplete information that needs to be verified (image #1).
- Click the "Edit" buttons (image #1) for each parent.
- Verify the information in the sections (same as the Household tab) for each parent in your household.
- After all parent information has been verified, the parent(s) will no longer be yellow. You will see a green check mark next to their names. Click "Save/Continue" to proceed to the next tab (image #2).

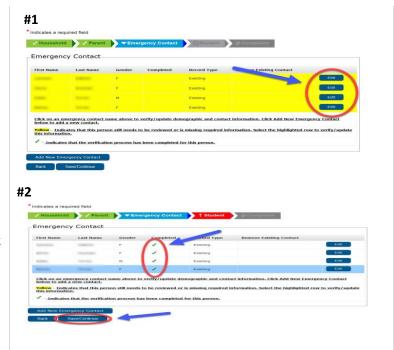
When the "Parent" tab is complete, it will change colors from Blue to Green.



## 8. Emergency Contact Tab

- The person(s) highlighted in yellow have incomplete information that needs to be verified (image #1).
- Click the "Edit" button (image #1) for each person to complete this process.
- Verify the information in each of the sections (same as the previous tabs) for each emergency contact in your household.
- When this is complete, your contacts will no longer be yellow. You will see a green check mark next to their names. Click "Save/Continue" to proceed to the next tab. (image #2).

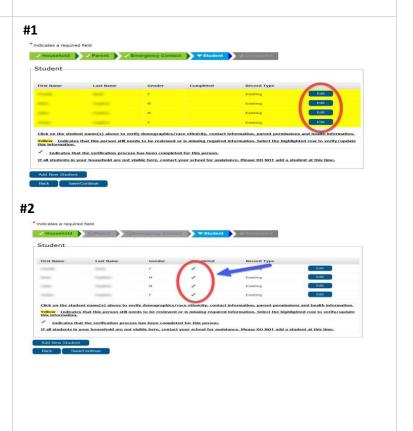
When the "Emergency Contact" tab is complete, it will change colors from Blue to Green.



## 9. Student Tab

- If you do not see all students in your household, contact your students school.
- This tab contains the most sections/data and is the bulk of the process. Verify the information in each of the sections (same as the previous tabs) for each student in your household. image #1).
- When this is complete, your students will no longer be highlighted in yellow. You will see a green check mark next to their names. Click "Save/Continue" to proceed to the next tab (image #2).

When the "Student" tab is complete, it will change colors from Blue to Green.



## 10. Completed Tab

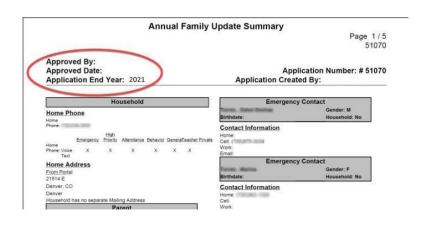
Click on the "Annual Family Update Summary PDF" (circled) to review your information in detail before you click submit.

 Your application is <u>not submitted</u> until you click "Submit".



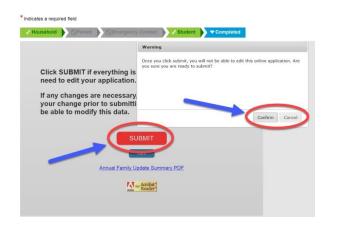
# 11. Annual Family Update Summary—Pre Submission

Note: The circled Approval Information is blank because the Annual Family Update has not been approved by a DPS staff. The Annual Family Update needs to be submitted; the time stamps will populate once you have submitted your application successfully.



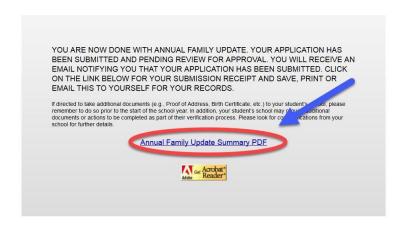
### 12. Submission

- Return to the Annual Family Update window and click Submit.
- A pop-up box will appear asking if you are ready to submit your application. If you clicked "Submit" by accident, you also have the option to cancel your submission.



## 13. Confirmation

 Optional: We strongly urge you to click on "Annual Family Update Summary PDF" and save, print, or email a copy to yourself for your records after submitting.



# 14. Verification Summary—Post Submission

**Note:** Now that you have submitted your application successfully, a Submission Date and Submission Time are now populated in the top-right corner (circled). This indicates the application has been submitted and is ready for DPS Staff approval.

**Note:** When the Annual Family Update has been approved, you will see the "Approved By" and the "Approved Date" populated (circled).

